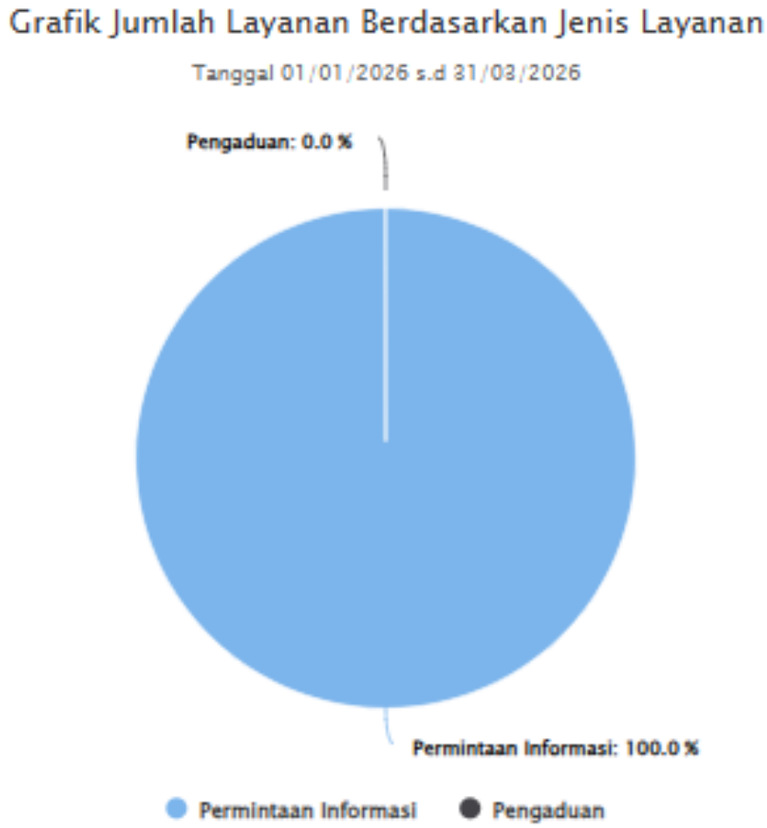
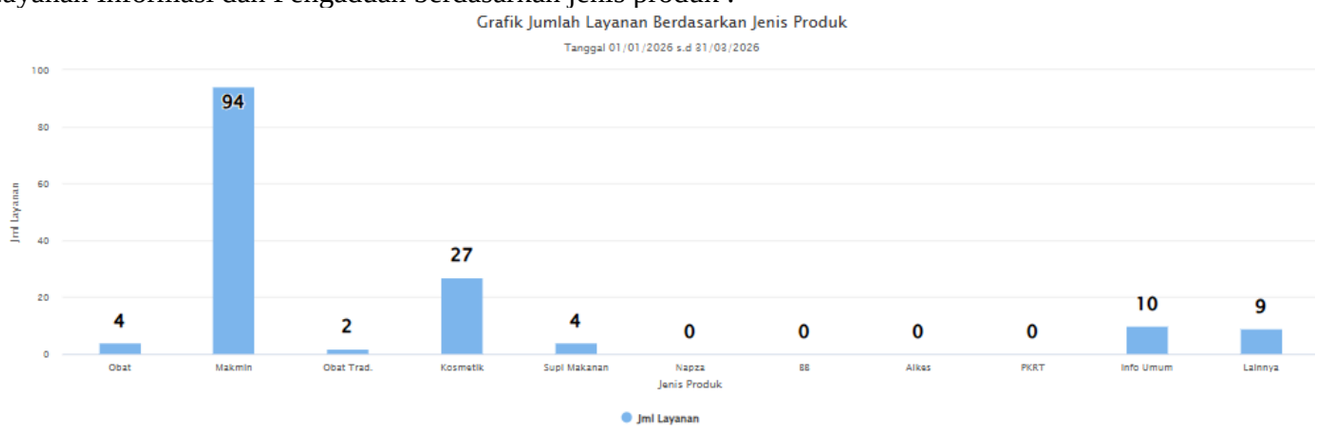
LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2026

TRIWULAN 1 TAHUN 2026

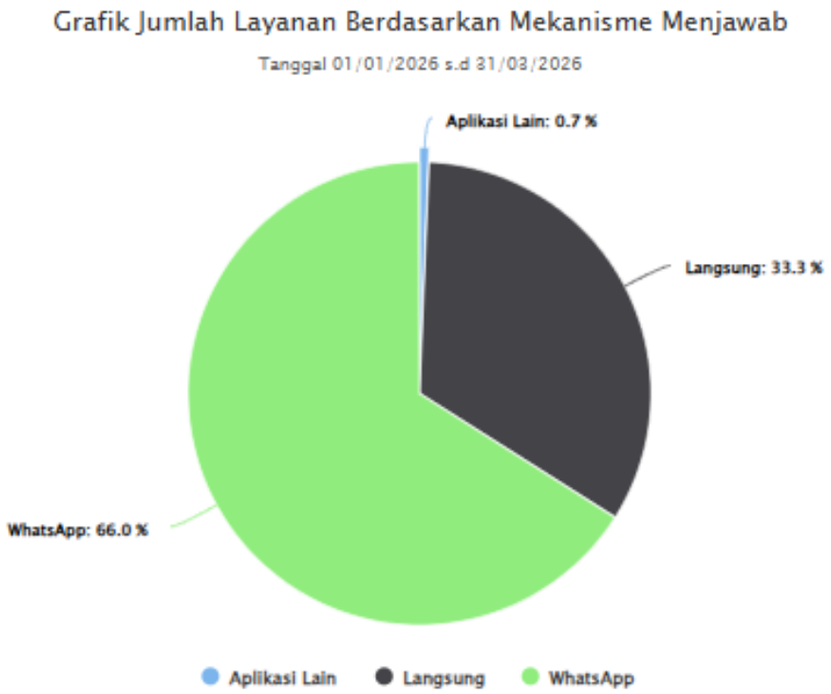
Pada Bulan Januari – Maret 2026 jumlah total pelaporan dengan simpellpk adalah 150 pelaporan yang terdiri dari 150 permintaan informasi dan 0 pengaduan.



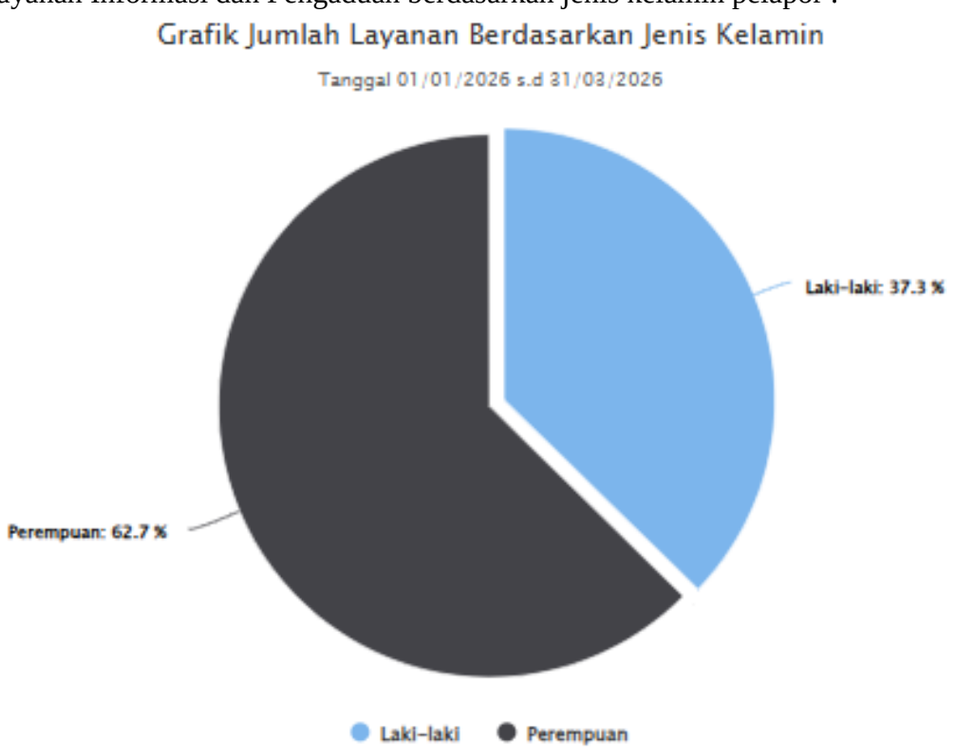
Layanan Informasi dan Pengaduan berdasarkan jenis produk :



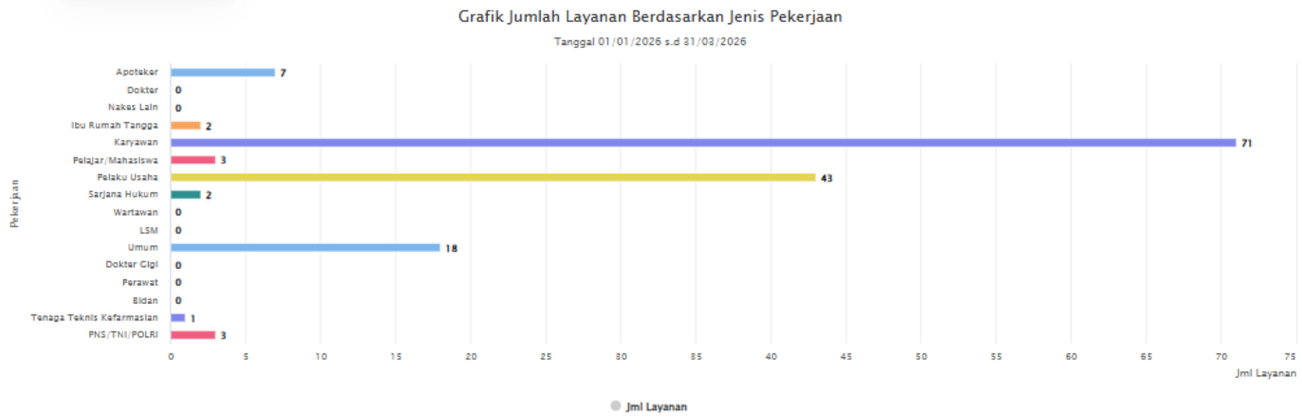
Layanan Informasi dan Pengaduan berdasarkan mekanisme menjawab :



Layanan Informasi dan Pengaduan berdasarkan jenis kelamin pelapor :



Layanan Informasi dan Pengaduan berdasarkan pekerjaan pelapor :



LAPSING BATAM
TANGGAL : 01/01/2026 s.d 31/03/2026

KELOMPOK JENIS KOMODITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Obat	4	2.67%	0	0%	0	0%	4	2.67%
Pangan	94	62.67%	0	0%	0	0%	94	62.67%
Obat Tradisional	2	1.33%	0	0%	0	0%	2	1.33%
Kosmetika	27	18%	0	0%	0	0%	27	18%
Suplemen Kesehatan	4	2.67%	0	0%	0	0%	4	2.67%
Napza	0	0%	0	0%	0	0%	0	0%
Bahan Berbahaya	0	0%	0	0%	0	0%	0	0%
Alat Kesehatan	0	0%	0	0%	0	0%	0	0%
PKRT	0	0%	0	0%	0	0%	0	0%
Info Umum	10	6.67%	0	0%	0	0%	10	6.67%
Lainnya	9	6%	0	0%	0	0%	9	6%
JUMLAH	150	100%	0	0%	0	0%	150	100%

KELOMPOK MEKANISME MENJAWAB

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Email	0	0%	0	0%	0	0%	0	0%
Langsung	50	33.33%	0	0%	0	0%	50	33.33%
Telepon	0	0%	0	0%	0	0%	0	0%
Fax	0	0%	0	0%	0	0%	0	0%
Surat	0	0%	0	0%	0	0%	0	0%
SMS	0	0%	0	0%	0	0%	0	0%
Medsos	0	0%	0	0%	0	0%	0	0%
Mobile	0	0%	0	0%	0	0%	0	0%
Kotak Saran	0	0%	0	0%	0	0%	0	0%
WhatsApp	100	66.67%	0	0%	0	0%	100	66.67%
Aplikasi Lain	0	0%	0	0%	0	0%	0	0%
JUMLAH	150	100%	0	0%	0	0%	150	100%

JENIS PROFESI KONSUMEN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Apoteker	7	4.67%	0	0%	0	0%	7	4.67%
Dokter	0	0%	0	0%	0	0%	0	0%
Nakes Lain	0	0%	0	0%	0	0%	0	0%
Ibu Rumah Tangga	2	1.33%	0	0%	0	0%	2	1.33%
Karyawan	71	47.33%	0	0%	0	0%	71	47.33%
Pelajar/Mahasiswa	3	2%	0	0%	0	0%	3	2%
Pelaku Usaha	43	28.67%	0	0%	0	0%	43	28.67%
Sarjana Hukum	2	1.33%	0	0%	0	0%	2	1.33%
Wartawan	0	0%	0	0%	0	0%	0	0%
LSM	0	0%	0	0%	0	0%	0	0%
Umum	18	12%	0	0%	0	0%	18	12%
Dokter Gigi	0	0%	0	0%	0	0%	0	0%
Perawat	0	0%	0	0%	0	0%	0	0%
Bidan	0	0%	0	0%	0	0%	0	0%
Tenaga Teknis Kefarmasian	1	0.67%	0	0%	0	0%	1	0.67%
PNS/TNI/POLRI	3	2%	0	0%	0	0%	3	2%
JUMLAH	150	100%	0	0%	0	0%	150	100%

KELOMPOK INFORMASI PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Farmakologi	0	0%	0	0%	0	0%	0	0%
Mutu	4	2.67%	0	0%	0	0%	4	2.67%
Legalitas	125	83.33%	0	0%	0	0%	125	83.33%
Penandaan	3	2%	0	0%	0	0%	3	2%
Informasi lain ttg produk	0	0%	0	0%	0	0%	0	0%
Info Umum	18	12%	0	0%	0	0%	18	12%
JUMLAH	150	100%	0	0%	0	0%	150	100%

KELOMPOK FARMAKOLOGI

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Kontraindikasi	0	0%	0	0%	0	0%	0	0%
Efek samping	0	0%	0	0%	0	0%	0	0%
Indikasi/Khasiat/Kegunaan/Manfaat	0	0%	0	0%	0	0%	0	0%
Dosis	0	0%	0	0%	0	0%	0	0%
Interaksi	0	0%	0	0%	0	0%	0	0%
Aturan Pakai	0	0%	0	0%	0	0%	0	0%
Farmakokinetika/farmakodinamika	0	0%	0	0%	0	0%	0	0%
Peringatan	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK MUTU

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Pengujian	3	75%	0	0%	0	0%	3	75%
Cara Penyimpanan	1	25%	0	0%	0	0%	1	25%
Stabilitas	0	0%	0	0%	0	0%	0	0%
Zat Pengawet	0	0%	0	0%	0	0%	0	0%
Zat Pemanis	0	0%	0	0%	0	0%	0	0%
Zat Pewarna	0	0%	0	0%	0	0%	0	0%
BTP Lain	0	0%	0	0%	0	0%	0	0%
Angka Kecukupan Gizi	0	0%	0	0%	0	0%	0	0%
JUMLAH	4	100%	0	0%	0	0%	4	100%

KELOMPOK LEGALITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Proses pendaftaran	94	75.81%	0	0%	0	0%	94	75.81%
Sertifikasi	23	18.55%	0	0%	0	0%	23	18.55%
Inspeksi	1	0.81%	0	0%	0	0%	1	0.81%
Produk Terdaftar	6	4.84%	0	0%	0	0%	6	4.84%
Public Warning	0	0%	0	0%	0	0%	0	0%
Periklanan	0	0%	0	0%	0	0%	0	0%
JUMLAH	124	100%	0	0%	0	0%	124	100%

KELOMPOK PENANDAAN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Label Halal	0	0%	0	0%	0	0%	0	0%
No. Batch	0	0%	0	0%	0	0%	0	0%
No.Registrasi	0	0%	0	0%	0	0%	0	0%
Tanggal Daluarsa	0	0%	0	0%	0	0%	0	0%
Komposisi	0	0%	0	0%	0	0%	0	0%
Desain kemasan	3	100%	0	0%	0	0%	3	100%
Logo	0	0%	0	0%	0	0%	0	0%
JUMLAH	3	100%	0	0%	0	0%	3	100%

KELOMPOK INFO LAIN TTG PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Harga	0	0%	0	0%	0	0%	0	0%
Literatur/Peraturan	0	0%	0	0%	0	0%	0	0%
Produsen/Distributor	0	0%	0	0%	0	0%	0	0%
Brosur/Buletin/Leaflet/Makalah	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK INFO UMUM

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Management Badan POM	7	38.89%	0	0%	0	0%	7	38.89%
Petugas Yanblik	11	61.11%	0	0%	0	0%	11	61.11%
JUMLAH	18	100%	0	0%	0	0%	18	100%

Mengetahui
Kepala Balai POM di Batam

Ully Mandasari, S. Farm., Apt., M.H

Batam, 02 April 2026
PFM Ahli Madya

Shinta Putri Wisuda, S.Farm, Apt.